



*CORRESPONDENCE

Meuthia Alysha Fauziah Nusaly, ✉
Muthialysya@gmail.com

RECEIVED 11 April 2026

ACCEPTED 12 May 2026

PUBLISHED 30 June 2026

CITATION

Nusaly (2026) Integrating
Technology and Policy for
Inclusive Dental Practice Reform.
*Journal of Oral Health and
Dental Sciences*. 1 (1), 14-18.

TYPE Original Research

PUBLISHED 30 June 2026

VOL 1 Issue 1 June 2026

COPYRIGHT

© 2026 Nusaly. This is an
open-access article distributed
under the terms of the Creative
Commons Attribution License
(CC BY). The use, distribution
or reproduction in other forums
is permitted, provided the
original author(s) and the
copyright owner(s) are credited
and that the original publication
in this journal is cited, in
accordance with accepted
academic practice. No use,
distribution or reproduction is
permitted which
does not comply with these
terms.

Integrating Technology and Policy for Inclusive Dental Practice Reform

Meuthia Alysha Fauziah Nusaly

Hasanuddin University, Sulawesi Selatan, Indonesia

Abstract

Recent advancements in digital dentistry are reshaping the field by improving clinical efficiency, diagnostic accuracy, and patient outcomes. This narrative review aims to synthesize current evidence on the integration of technologies such as CAD/CAM, 3D printing, CBCT imaging, and intraoral scanning within dental practice. A comprehensive literature search was conducted across PubMed, Scopus, and Google Scholar for studies published between 2018 and 2025. The inclusion criteria prioritized peer reviewed research addressing the empirical and theoretical impact of digital tools and preventive strategies in oral health care. The findings reveal that digital technologies significantly enhance the precision of dental restorations, reduce treatment time, and increase patient satisfaction. CBCT and 3D imaging improve diagnostic capabilities, particularly in implantology and orthodontics. Preventive interventions especially school based education, fluoride applications, and behavioral strategies demonstrate strong potential in reducing caries prevalence among children. However, systemic challenges persist, including high implementation costs, infrastructural barriers, and disparities in care access. Policy recommendations include expanding broadband infrastructure, promoting value based care models, and strengthening digital literacy among providers and patients. These steps are crucial to bridging the digital divide and ensuring equitable distribution of dental innovations. In conclusion, integrating technological advancements with inclusive health policies and community engagement offers a sustainable pathway toward improved global oral health.

KEYWORDS

digital dentistry; CAD/CAM; 3D imaging; oral health equity; preventive dentistry; teledentistry; public health policy.

Introduction

Recent years have witnessed a profound transformation in dental practice, largely driven by technological advancements that have reshaped both the delivery of care and the experiences of patients. As dentistry transitions into a more digitally enhanced discipline, tools such as computer aided design and manufacturing (CAD/CAM), digital radiography, and artificial intelligence (AI) are increasingly integrated into routine clinical workflows. These tools not only support more accurate diagnostics but also contribute to personalized treatment plans and improved operational efficiencies (AbuSalim et al., 2022; Darwich et al., 2024; Harte et al., 2025; Joda et al., 2020). Notably, CAD/CAM systems have revolutionized prosthetic dentistry by enabling more precise and time efficient fabrication of restorations, reducing the number of patient visits required and enhancing clinical outcomes (Darwich et al., 2024; Joda et al., 2020). Simultaneously, the deployment of AI powered tools is optimizing diagnostic processes and administrative management, thereby elevating the standard of care.

Digital dentistry is not merely a trend limited to technologically advanced nations. Its influence extends globally, offering distinct advantages in both developed and developing contexts. In higher income countries, digital platforms have facilitated

greater precision in treatment planning, minimized human error, and enhanced the efficiency of procedures. Technologies such as cone beam computed tomography (CBCT) are now standard in many practices, providing comprehensive visualizations that support accurate diagnoses and interventions (Elkersh et al., 2023). Moreover, digital tools have improved communication between practitioners and patients, allowing for more interactive and informed decision making (Reynolds et al., 2021). Conversely, in resource limited settings, although access to such technologies may be constrained, efforts are underway to implement digital solutions in ways that adapt to local needs and capacities (Alsanea et al., 2022; Hegde et al., 2024).

Evidence suggests that these advancements contribute to better patient outcomes and system efficiencies. In developed regions, patients benefit from accelerated turnaround times and minimally invasive treatment options, which improve satisfaction and compliance (AbuSalim et al., 2022; Darwich et al., 2024). In developing nations, innovative approaches are increasingly used to address endemic dental issues, contributing to public health improvements (Alsanea et al., 2022; Hegde et al., 2024). The global shift toward a digitized dental practice reflects broader trends in healthcare, where integration of technological tools is becoming critical to advancing universal health coverage and improving population health outcomes (Lin et al., 2025; Poon et al., 2023).

However, despite these promising developments, dental professionals encounter significant challenges in adopting and fully implementing modern treatment protocols. One key concern is the slow integration of value based care models, which emphasize quality and efficiency but lack widespread institutional support in dental settings. Unlike medicine, dentistry has not yet established universal frameworks or accreditation systems such as the Patient Centered Dental Home (PCDH), limiting the application of evidence based quality improvements (Reynolds et al., 2021). Additionally, transitioning to digital tools necessitates substantial investment, both financially and in terms of training. Practitioners in low resource environments are especially burdened by the costs and complexities of adopting new systems (Alsanea et al., 2022; Joda et al., 2020).

Another central challenge is the inequality in access to dental care. Numerous studies have documented disparities in oral health services, which are often influenced by geographic, socio economic, and demographic factors. These disparities are especially pronounced in rural and marginalized communities, where infrastructure limitations and lack of trained personnel hinder the delivery of adequate care (Chaffee et al., 2022; Price et al., 2025). Moreover, while the integration of oral health into broader healthcare policies is often discussed, its actual implementation remains sporadic and insufficiently supported by empirical research (Ofir, 2023). This lack of comprehensive policy alignment limits the effectiveness of preventive measures and reduces the ability to address the social determinants of oral health.

Even in technologically advanced countries, significant gaps persist. Access to state of the art dental treatments is often concentrated in urban areas, leaving rural populations underserved. Insurance coverage and professional shortages further exacerbate these inequities (Boer et al., 2020). In developing regions, the absence of infrastructure, lack of continuing education, and limited availability of materials restrict the scope and quality of dental services. While global health initiatives aim to close these gaps, the pace of progress remains uneven.

These limitations underscore the need for critical reflection and strategic intervention in the field of dental care. Although innovations abound, their adoption and benefits are not equitably distributed. Literature reviews have highlighted the urgent necessity for inclusive models that promote access to care and align new technologies with population needs. Yet, there remains a paucity of robust studies that holistically examine how to integrate advanced dental technologies within diverse healthcare contexts.

The present narrative review aims to synthesize current evidence on the transformation of dental practice through technological innovations. Specifically, it focuses on analyzing the clinical effectiveness, implementation challenges, and policy implications of digital tools such as AI diagnostics, CAD/CAM systems, and CBCT imaging. Furthermore, it considers how value based care models might enhance patient centered outcomes and bridge systemic disparities in care delivery (Harte et al., 2025; Zaborowicz et al., 2025). By drawing upon multidisciplinary perspectives, this review intends to contribute to the development of informed strategies that can guide practice improvements and policy reforms.

The scope of this review encompasses studies from a range of geographical contexts, with a particular emphasis on contrasting urban and rural settings, as well as high income and low to middle income countries. The review includes literature addressing diverse population groups, including children, individuals with disabilities, and marginalized communities. These groups often face unique barriers to care and thus provide critical insights into how innovations may or may not improve dental health equity (Erwin et al., 2021). Through this comparative lens, the review aims to generate nuanced understandings of how technological advancements intersect with social, economic, and systemic variables in shaping modern dental care.

In conclusion, while the digital transformation of dental practice offers considerable promise, it also presents complex challenges that warrant careful examination. This review seeks to address these complexities by synthesizing evidence across multiple domains and highlighting pathways toward more equitable and effective dental health systems.

Methods

This study employed a narrative review approach to examine recent advancements and systemic challenges in digital and preventive dentistry. A comprehensive literature search was conducted across multiple academic databases, including PubMed, Scopus, and Google Scholar, focusing on studies published between 2018 and 2025. The search strategy utilized a combination of predefined keywords and Boolean operators to maximize the precision and scope of the literature retrieved. Keywords included "digital dentistry," "preventive dentistry," "artificial intelligence," "oral health outcomes," "teledentistry," "CAD/CAM," and "diagnostic imaging," integrated with Boolean operators such as AND, OR, and NOT to refine search queries. To ensure the selection of high quality sources, additional filters were applied to target peer reviewed articles, systematic reviews, and meta analyses, while excluding non-English publications and grey literature.

Selection criteria were established to include studies that either empirically or theoretically analyzed the impact of digital tools and preventive methodologies on clinical

practice and public health outcomes. Emphasis was placed on literature that provided measurable results or substantial theoretical frameworks concerning the efficacy of innovative dental technologies. Conversely, studies were excluded if they lacked empirical evidence, were not peer reviewed, or focused on outdated techniques irrelevant to current clinical applications.

A multi stage screening process was implemented to enhance reliability. Initial screening involved title and abstract review, followed by full text evaluations to assess methodological rigor and thematic relevance. Four independent reviewers conducted these evaluations to ensure consistency with the inclusion criteria. Key themes were synthesized from the selected literature to identify recurring patterns in how digital innovations and preventive strategies influence oral healthcare delivery. The findings provide insights into the practical integration of modern technologies, disparities in access, and potential directions for improving evidence based dental care practices.

Result and Discussion

Digital Technologies in Dental Practice

The integration of digital technologies such as CAD/CAM and 3D printing has yielded robust empirical evidence supporting improvements in clinical effectiveness. CAD/CAM systems notably enhance the accuracy of dental restorations, streamline production timelines, and increase cost efficiency. As highlighted in recent studies, CAD/CAM facilitates in office fabrication of prosthetics, reducing treatment duration and augmenting patient convenience. Moreover, these systems consistently deliver restorations with greater precision compared to conventional methods, significantly reducing fit issues and the need for adjustments.

Complementing CAD/CAM, 3D printing enables highly personalized prosthodontic solutions. Contemporary research emphasizes that 3D printed devices not only improve anatomical accuracy but also result in fewer adjustments during clinical application. These innovations improve clinical outcomes and strengthen communication between dentists and patients, thereby enhancing treatment acceptance and satisfaction. Additionally, intraoral scanners have revolutionized impression techniques, replacing traditional molds with digital alternatives. Their usage has resulted in increased patient comfort, immediate feedback, and improved model accuracy, ultimately reducing remakes and improving prosthetic fitting.

Diagnostic Imaging Advancements

Cone Beam Computed Tomography (CBCT) offers clear advantages over traditional radiography by providing 3D visualization, which is essential for diagnosing complex maxillofacial structures. Unlike two dimensional radiographs that are often limited by structural superimposition, CBCT delivers volumetric imaging, allowing for superior assessment of dental anomalies. This is particularly beneficial in orthodontic and surgical contexts, including implantology, where spatial accuracy is critical.

CBCT's improved resolution and reduced distortion facilitate more reliable identification of root canal anatomy, impacted teeth, and pathological lesions. Consequently, its clinical adoption correlates with enhanced treatment planning and outcomes, especially in implant placement and orthognathic procedures. 3D imaging technologies

have also advanced orthodontic diagnostics and treatment simulations, fostering better patient provider communication and treatment customization. These benefits cumulatively result in more effective and personalized care.

Preventive Dentistry and Community Outreach

Effective strategies in school based and community programs have centered on structured education, regular screenings, and inclusive community engagement. Incorporating oral hygiene modules into school curricula and facilitating dental check-ups have significantly elevated awareness and practice among children. In underserved areas, mobile dental units and partnerships with local organizations have extended access to preventive care.

Behavioral interventions, such as motivational interviewing and family centered education, have further supported these efforts. Fluoride applications especially varnishes remain foundational, with consistent evidence demonstrating their ability to reduce caries incidence by up to 50% in pediatric populations. When combined, educational and fluoride based strategies provide a synergistic effect that strengthens caries prevention efforts among vulnerable groups.

Barriers and Disparities in Access

Several structural barriers limit the widespread adoption of dental innovations in resource constrained settings. High procurement and maintenance costs for advanced tools like CAD/CAM, CBCT, and digital scanners often exceed the financial capabilities of clinics in low income areas. Additionally, the lack of adequate infrastructure, including digital networks and reliable electricity, hinders technological deployment.

Geographic and socioeconomic disparities further exacerbate access limitations. Rural populations frequently lack proximity to dental specialists and may face long wait times or travel burdens. Socioeconomic status influences affordability and insurance coverage, leading to reduced utilization of preventive and specialized care. Addressing these disparities requires policy frameworks that facilitate equitable distribution of resources and promote capacity building in underserved regions.

The current body of literature on dental innovations demonstrates both continuity and evolution in relation to prior systematic reviews. Innovations such as CAD/CAM systems, 3D printing, and the incorporation of artificial intelligence have moved beyond theoretical discussion and are increasingly implemented in clinical settings. Earlier reviews suggested the promise of these technologies; however, contemporary research substantiates these claims with measurable improvements in clinical efficiency, patient satisfaction, and treatment outcomes. For example, recent findings confirm that CAD/CAM technologies reduce chair time and enhance restoration precision, aligning with prior theoretical projections while providing new empirical evidence to support their widespread adoption.

Similarly, technologies like teledentistry and mobile health applications, once viewed as futuristic solutions, are now being actively deployed and evaluated for their role in expanding access to care. These innovations have proven particularly beneficial for underserved populations by facilitating remote consultations and continuity of care. The literature now emphasizes their practical benefits, shifting the discourse from speculative promise to operational impact.

Nevertheless, long standing barriers persist, particularly in low resource settings. Economic constraints, infrastructural limitations, and insufficient workforce training continue to hinder the integration of advanced technologies. These challenges mirror those outlined in earlier studies,

underscoring the need for targeted strategies to promote equitable technology dissemination. Despite technological advances, geographic and socioeconomic disparities in access to dental care remain stark, suggesting that innovation alone cannot resolve systemic inequities without structural reforms.

To address these issues, health policy frameworks such as value based care models offer a promising avenue. By tying reimbursement to care quality and patient outcomes, these models incentivize the adoption of innovative technologies that enhance service delivery. Furthermore, incorporating oral health into broader public health initiatives may support more integrated and cohesive care models, particularly in addressing the social determinants of oral health.

Addressing the digital divide in teledentistry also requires multifaceted interventions. Enhancing broadband access in rural areas is essential for enabling remote services, while tailored training programs can elevate digital literacy among both providers and patients. These educational initiatives not only facilitate adoption but also improve the quality of interactions and service utilization. Additionally, community engagement strategies can foster awareness and trust, ensuring that populations unfamiliar with or hesitant about teledentistry are not excluded from its benefits.

Supportive policy interventions remain critical to sustaining these efforts. These may include financial incentives for technology adoption, expanded insurance coverage for teledentistry services, and the development of regulatory frameworks that accommodate new digital modalities within dental care. Together, these approaches reflect a necessary shift toward inclusive innovation one that ensures that the benefits of digital transformation in dentistry are equitably distributed and grounded in patient centered care models.

In sum, while the field of dental innovation is advancing rapidly, the full realization of its potential hinges on the parallel evolution of supportive infrastructure, policy, and education. Bridging the gap between innovation and implementation will be key to ensuring that digital dentistry

contributes meaningfully to improved health outcomes across diverse populations.

Conclusion

This review highlights the transformative impact of digital innovations on contemporary dental practices, particularly in enhancing clinical effectiveness, operational efficiency, and patient centered care. Technologies such as CAD/CAM, 3D printing, CBCT, and intraoral scanners have demonstrated measurable improvements in diagnosis accuracy, treatment planning, and patient satisfaction. Preventive strategies supported by community outreach and schoolbased programs, combined with fluoride treatments and behavioral interventions, show promising results in reducing caries prevalence among children.

Despite these advancements, systemic challenges continue to hinder equitable access and adoption. Key barriers include financial constraints, infrastructural limitations, and disparities in provider training and geographic availability. These structural issues demand comprehensive policy responses. Implementing value based care models, improving broadband infrastructure, and supporting digital literacy among both providers and patients are essential steps toward inclusive dental care reform.

Future research should explore longitudinal outcomes of digital tool integration across diverse populations and settings. Additionally, studies focusing on cost effectiveness, scalability, and user engagement can bridge current gaps in the literature. Ultimately, ensuring that these technologies benefit underserved communities requires a coordinated effort involving technology, policy, and public engagement. As digital dentistry continues to evolve, its alignment with equity driven strategies will be critical to transforming oral health systems sustainably and inclusively.

References

- AbuSalim, S., Zakaria, N., Islam, M. R., Kumar, G., Mokhtar, N., & Abdulkadir, S. J. (2022). Analysis of Deep Learning Techniques for Dental Informatics: A Systematic Literature Review. *Healthcare*, *10*(10), 1892. <https://doi.org/10.3390/healthcare10101892>
- Alsanea, R., Tawfiq, W. M., Alswailim, O., Alali, T. M. M., & AlBarkheel, A. R. (2022). Transformation of Dental Services From a Governmental Model to a Revenue-Generation Model of Operation in a Tertiary Care Hospital: A Health Economics Assessment. *Annals of Saudi Medicine*, *42*(6), 351–358. <https://doi.org/10.5144/0256-4947.2022.351>
- Boer, J. C. L. den, Sanden, W. J. M. van der, & Bruers, J. J. M. (2020). Developments in Oral Health Care in the Netherlands Between 1995 and 2018. *BMC Oral Health*, *20*(1). <https://doi.org/10.1186/s12903-020-01174-8>
- Chaffee, B. W., Fine, J. I., Fantaye, Y., Hoeft, K. S., Ursua, R., Stewart, R., & Khan, S. (2022). A Dental Care Coordination System to Increase Access for Medicaid Dental Program Beneficiaries: Experiences in Alameda County, California. *Journal of the California Dental Association*, *50*(3), 147–158. <https://doi.org/10.1080/19424396.2022.12220690>
- Darwich, Z., Darwich, A., Al-Raei, M., & Azme, C. (2024). Creating Smiles: A Case Study on the Transformational Power of Dental CAD/CAM Technology. *Exploration of Medicine*, 459–466. <https://doi.org/10.37349/emed.2024.00231>
- Elkersh, N. M., Fahmy, R., Zayet, M., Gaweesh, Y., & Hassan, M. G. (2023). The Precision of Two Alternative Indirect Workflows for Digital Model Production: An Illusion or a Possibility? *Clinical Oral Investigations*, *27*(7), 3787–3797. <https://doi.org/10.1007/s00784-023-04996-2>
- Erwin, J., Paisi, M., Witton, R., Neill, S., Burns, L., Vassallo, I., Nelder, A., Facenfield, J., Devalia, U., & Vassallo, T. (2021). Factors Influencing Oral Health Behaviours, Access and Provision of Dental Care for Autistic Children and Adolescents in Countries With a Very High Human Development Index: Protocol for a Mixed Methods Systematic Review. *International Journal of Environmental Research and Public Health*, *18*(23), 12346. <https://doi.org/10.3390/ijerph182312346>
- Harte, M., Carey, B., Feng, Q. J., Alqarni, A., & Albuquerque, R. (2025). Transforming Undergraduate Dental Education: the Impact of Artificial Intelligence. *BDJ*, *238*(1), 57–60. <https://doi.org/10.1038/s41415-024-7788-7>
- Hegde, S., McKee, S., Cole, D., & Wainer, Z. (2024). Experiences and Learnings From Developing and Implementing a Co-Designed Value-Based Healthcare Framework Within Victorian Public Oral Health Sector. *Australian Health Review*, *48*(2), 134–141. <https://doi.org/10.1071/ah24017>
- Joda, T., Yeung, A. W. K., Hung, K. F., Zitzmann, N. U., & Bornstein, M. M. (2020). Disruptive Innovation in Dentistry: What It Is and What Could Be Next. *Journal of Dental Research*, *100*(5), 448–453. <https://doi.org/10.1177/0022034520978774>
- Lin, G. S. S., Lim, T. W., & Braga, M. M. (2025). Embracing Competency-Based Education for Modern Dental Practice. *The Asia Pacific Scholar*, *10*(2), 8–12. <https://doi.org/10.29060/taps.2025-10-2/gp3440>
- Ofir, R. (2023). Special Issue “Stem Cell Biology & Regenerative Medicine.” *International Journal of Molecular Sciences*, *24*(16), 12855. <https://doi.org/10.3390/ijms241612855>
- Poon, C. Y., Wong, T. Y., & Allen, P. (2023). The Role of Academic Health

- Science Systems in the Transformation of Dentistry: The Singapore Experience. *Community Dentistry and Oral Epidemiology*, 52(3), 265–272. <https://doi.org/10.1111/cdoe.12929>
- Price, C. A., Williams, B. A., Jacks, A. M., & Sanghavi, A. (2025). Community-Engaged Research as a Pathway to Oral Health Equity: Insights From a Texas Initiative. *Frontiers in Public Health*, 13. <https://doi.org/10.3389/fpubh.2025.1548544>
- Reynolds, J. C., Damiano, P. C., & Herndon, J. B. (2021). Patient Centered Dental Home: Building a Framework for Dental Quality Measurement and Improvement. *Journal of Public Health Dentistry*, 82(4), 445–452. <https://doi.org/10.1111/jphd.12482>
- Zaborowicz, K., Zaborowicz, M., Cieślińska, K., Daktera-Micker, A., Firlej, M., & Biedziak, B. (2025). Artificial Intelligence Methods in the Detection of Oral Diseases on Pantomographic Images—A Systematic Narrative Review. *Journal of Clinical Medicine*, 14(9), 3262. <https://doi.org/10.3390/jcm14093262>